

COURTS IN MARICOPA COUNTY INFORMATION TECHNOLOGY STRATEGIC PLAN 2012-2014 SUMMARY



LOCAL INITIATIVES, DRIVERS, AND PRESSURES

- Improve court case processing; replace ageing case management systems in municipal courts.
- Digitize official court documents and records; implement EDMS in limited jurisdiction courts.
- Optimize internal and external information sharing.
- Continue court operations during a disaster; improve remote access.
- Provide electronic access to court and public records; authenticate official documents.
- Develop and implement audio/video and electronic courtroom technology, including web-based conferencing and recording.
- Measure and report on success factors for court effectiveness.
- Continue increasing electronic services, including c-citation, e-forms, collections/payments.
- Develop and implement recruiting, retention, and succession planning strategies.

CY 2010 ACCOMPLISHMENTS

- Completed Phase I of Superior Court Criminal Tower project
- Provided numerous automated case management enhancements including increased integration between systems; implemented a Web-based application for CASA volunteers.
- Continued development/update of financial management automation for Clerk's Office
- Initiated eFiling integration with AZTurboCourt, electronic transfer of records on appeal, and eFiling for indigent defense agencies in county.
- Refreshed various PC operating systems and productivity software packages.
- Phoenix devoted numerous resources to case management system replacement effort on behalf of largest volume limited jurisdiction courts.
- Numerous limited jurisdiction courts began accepting payments online.
- Tempe completed data conversion and implementation of locally developed case management system, then enhanced with Prosecutor module to facilitate data exchange.
- Expanded use of virtualization to reduce cost of IT infrastructure and address aging operating systems.
- Submitted consolidated IT strategic plan (no small feat).

STATEWIDE PROJECTS: IMPACTS, CONCERNS, AND PARTICIPATION PLANS

LJ CMS/Bench Auto	Several municipal courts at end of life with non-AZTEC CMSs; Tempe system completed; Chandler data integration challenges and no replacement plan; Phoenix slowing LJ CMS replacement effort, Mesa now leading LJ CMS large volume effort; Gilbert FullCourt upgrade no longer on hold;.
JOLTSaz/SWID LJ EDMS	Continue enhancing iCIS Juvenile, timeline developed for SWID implementation. MCJC implementing OnBase Online solution; numerous other courts have EDMS implementations planned as e-filing nears.
e-Filing/Std Forms	Clerk working to integrate homegrown e-filing system into AZTurboCourt; justice courts nearing small claims e-filing; numerous municipal courts have implemented e-citation, photo red light, and online payment.
Architecture	Superior and justice courts develop and maintain own solutions due to volume and staffing levels; wide range of non-target items persist but some plans now in place to transition to target architecture items; some municipal courts have production data in MS-Access and no clear transition plans for aging systems; some courts and departments still using out-of-support server O/S and DBMS.

TECHNOLOGY PROJECTS					
Project	Year/ Status	Project Detail Provided			Comments
		Full ¹	Skeletal ²	Mention ³	
iCISng - .net Migration of iCIS	FY15		X		Superior Court, juvenile Court, Justice Courts
AgileJury System & Dedicated Displays	FY12		X		Superior Court; granted exception by COT
Financials (iCIS)	FY12	X			Superior Court Clerk of Court RFR repl.
Justice Courts FARE Implementation	FY12		X		Superior Court
E-Filing Court Forms	FY13		X		Adult Probation
E-Filing PSRs	FY13		X		Adult Probation
Generic Assessment Model	>FY15		X		Adult Probation
Automated Case Assignment	FY13		X		Adult Probation

TECHNOLOGY PROJECTS					
Project	Year/ Status	Project Detail Provided			Comments
		Full¹	Skeletal²	Mention³	
SAF Automation	FY12		X		Juvenile Court
Detention Clinic	FY12		X		Juvenile Court
15-Minute Bed Check	FY13		X		Juvenile Court
Statewide e-Filing	FY12	X			Superior Court/Justice Courts/AZTurboCourt
APD Macros	FY14		X		Adult Probation
Trust Accounting	FY14		X		Adult Probation
Office 2010 Refresh	FY12		X		Superior Court; Justice Courts; Probation
Clerk's Financial Application Replacement	FY12	X			Clerk of the Superior Court w/ Superior Court (State JCEF)
e-Filing Foundation	FY12		X		Clerk of the Superior Court
EDMS Implementation	FY14		X		Justice Courts; "cloud" solution; underway
Criminal History Records Reports	FY12			X	Chandler; from PD electronically to DPS; integration issue?
DD School Info Exchange	FY11		X		Chandler; AOC
Photo Enforcement Data Exchange	FY12		X		Chandler
Court Order Enforcement	FY13			X	Chandler; further development in CMS
EDMS Project	FY14			X	Chandler; Planned

TECHNOLOGY PROJECTS					
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		Full ¹	Skeletal ²	Mention ³	
Digital Archiving	FY11		X		Gilbert; OnBase; FullCourt
FARE Implementation	FY11		X		Gilbert; Interface with FullCourt CMS, On Hold
FullCourt Upgrade	FY11		X		Gilbert; CMS; concept
Self-Service Kiosk	FY11			X	Gilbert
Docket Display	FY11			X	Gilbert; underway
AZTEC Wizard Enhancements	FY14		X		Glendale/Scottsdale; Ongoing
Select Electronic Data Management System	FY14		X		City of Glendale; other than OnBase requires exception
CMS Development	>FY15		X		Phoenix; pilot gap determines next step
e-Citation Filing - w/Hand Held	FY12		X		Phoenix/Brazos; On Hold
On-Line Courtrooms/On-line Judgment and Sentence Orders	>FY15		X		Phoenix; On Hold
Expand EDMS	>FY15		X		Phoenix; open cases
Home Detention	>FY15		X		Phoenix; On Hold
e-Dispo to ADRS	FY12		X		Scottsdale; On Hold
e-Subpoena to Local Law Enforcement	FY11		X		Scottsdale; Underway

TECHNOLOGY PROJECTS					
Project	Year/ Status	Project Detail Provided			Comments
		Full ¹	Skeletal ²	Mention ³	
Document Imaging	FY11	X			Mesa; FileNet; local JCEF; have exception
New CMS	FY13		X		Mesa; AOC (statewide LJ CMS)
e-Citation	FY12			X	Mesa; conceptual
Relocate CMS Servers / Reconfigure Environment	FY12			X	From AOC to Tempe; Underway
TSS Data Exchange	FY12		X		Tempe Muni/Tempe Social Services; planned

Note 1:

An "X" in "Full" indicates that the court has provided full detailed information about the project according to the general parameters outlined in the Commission on Technology's Project Management Methodology. Also, risk analysis, impact, project costs and funding information has been provided.

Note 2:

An "X" in "Skeletal" indicates that the court provided detail about the local project in the master projects listing spreadsheet. Complete information, usually risks, impact analysis, project costs and funding, was not provided.

Note 3:

An "X" in "Mention" indicates that the court mentioned this project in a summary or listed it in an initiative. It may have been a phrase or a full paragraph of description, but did not contain detailed project-oriented information. If these projects are related to pursuing standards or directions already adopted (e.g., OnBase EDMS implementation, Jury+ upgrade, digital audio in the courtroom), then any mention which includes appropriate funding information is sufficient.